



# McDonald's Job Interview

## Top 10 Questions & Answers

Throughout this e-book, we will share some frequently asked questions about job interviews, their answers, and tips from recruiters on how to prepare for job interviews at McDonald's.

# Tell me about yourself!

## Why Asked?

The most common reason this question is asked in a job interview is that the interviewer wants to know what kind of person you are and how your personality would match the job. The interviewer might ask this question to assess how well you can speak off the cuff or think fast. This question can be challenging, but it's essential to give an honest, brief answer that best describes you.

## How to Answer?

Before answering this question, the first thing you should do is prepare your answer beforehand. You can ask yourself what you want the interviewer to know when he hears your answer. For example, if you are applying for a job at McDonald's and want to become a cashier, then your answer would be something like: "I am very detail-oriented, and I pay close attention to instructions, so it would not be difficult for me to work as a cashier." You don't have to say something impressive or show off your good points; say something true about yourself.

If you want the hiring manager to know how you are a hard worker and reliable employee, mention a project you've done with impressive results or one where teamwork helped you shine.

## Sample Answer:

I am a fun, energetic, and hardworking person. I like to keep things organized, and I'm very responsible. I've been working in this industry for several years and have excellent knowledge of my department. My coworkers would describe me as always willing to help, a team player, and a great communicator. My experience in the company's various departments will make me an asset.



# Why do you want to work for McDonald's?

## Why Asked?

When you hire someone, you want to know what they are passionate about; He may be interested in cooking burgers and fries, but not in marketing or customer service. Someone may work as a driver but would like to learn more about marketing and start working in it. So, when this question is asked, the recruiter is trying to figure out why the person wants to work for their company - and whether they are a good fit for the job.

## How to Answer?

You should approach this with an open mind - if you are completely honest with yourself, there must be a company department that interests you. Remember that there are many different departments within every organization, and not everyone has to like all sections. If you love marketing but think sales are boring (or vice versa), show what you care about without showing that you don't care entirely about the other area, as all the departments complement each other.

## Sample Answer:

The restaurant business is an exciting one, and I feel that your restaurant would be the perfect place for me to get the experience I need. I am a hard worker who truly enjoys working with people, and I believe that my personality and enthusiasm will be an excellent addition to your team.

# What are your strengths?

## Why Asked?

Recruiters ask this question to get a sense of the candidate's analytical and critical thinking skills. They want to understand how you think about yourself, your experiences, your strengths and weaknesses, and how you work with others to determine whether you'd be a good fit for their organization.

## How to Answer?

Being able to directly address what makes you unique will show the recruiter that you've thought about it.

Take some time beforehand to think about what you're best at, what you enjoy doing most, and how those things are related. Think about where your strengths lie (both professionally and personally) and the common thread between all things you do well. Give an example of using your strength in a professional setting, or explain why that quality is an asset.

## Sample Answer:

"I've always been good at being punctual; I'm very focused when I know what my goals are; I love being creative and coming up with solutions for problems; I'm very good at resolving conflicts—when people get into an argument with each other, I'm able to step in and help them understand each other and come up with solutions."



# What are your weaknesses?

## Why Asked?

Recruiters ask this question because they want to see how you react to a tricky question. If you can come up with an answer that's detailed and thoughtful, it shows them that you can use your critical thinking skills to solve problems. Think of it as a test: if you get stuck, they'll know you don't have the right problem-solving skills to work in their organization.

## How to Answer?

To answer this question well, you should think about specific examples of times when things didn't go as well as possible. It's also essential to make sure you phrased it positively—in other words, don't tell me what your good traits are; tell me how you compensate for your bad ones instead.

## Sample Answer:

No one is perfect, so everyone has some weaknesses. But when it comes to answering this question in an interview, try not to fall into the trap of identifying a weakness that could pigeonhole you into a stereotype. For example: If you say, "I'm bad with computers" or "I'm horrible at math," it may give people the wrong impression of your ability to handle essential computer functions or do simple arithmetic. Instead, find another way to answer the question if it feels too personal or awkward; if the interviewer presses further and wants more information, you can say something like, "I spend too much time thinking about work when I'm not working."

## Have you ever worked in the fast-food industry?

### Why Asked:

If a person has never worked at McDonald's before, they probably don't know all this information. Even if they have, they still need to prove that they know it. The company provides on-the-job training, so it wants to make sure that its new hires are capable of conducting themselves professionally while also learning all aspects of the job—this includes knowing the company's hiring process and current promotions.

### How to Answer?

The question is more often used to assess your general work ethic than your knowledge of the company's history and menu items. When a recruiter has asked you if you've worked in fast food, don't just say yes or no—follow up with a sentence or two that shows that you've considered the question. But that doesn't mean you have to lie. Consider explaining why you worked there (one summer while waiting to hear back from other jobs, for example) or how much you enjoyed your time working there—even if it was only for a short period. Show your interest in joining McDonald's particularly.

### Sample Answer:

"I was a cashier for three years, and I enjoyed it—the management was great, and I learned a lot from them. It was a small neighborhood restaurant, and they were able to invest time in training their employees in customer service skills."



# What do you think it will be like working in the fast-food industry?

## Why Asked?

Recruiters often ask this question to ensure that you are aware of the requirements of the field as it is notoriously stressful and has a very demanding job.

## How to Answer?

The key to answering these questions is to ask yourself your goal. Your goal should be to show that you researched this job and the company seriously and thought about some of the challenges you might face after being hired.

Learn about a culture by talking with current employees or searching online for reviews. This may seem like extra work, but it will help you shine in the interview. Read also about the industry and any economic factors that may affect the way people work for a potential employer.

## Sample Answer:

"I imagine it will be very stressful because I am not used to dealing with such a huge pressure in my current job. But I know that many people enjoy working in the fast-food industry, and it is something new and different to try. It will also give me some great work experience that I can Add it to my resume."

# When have you delivered exemplary customer service?

## Why Asked?

When recruiters ask this question, they're looking for something specific: they want to know that you can empathize with your customers and understand their needs. You should pick one or two examples of doing something for someone else and explain how you could do it well.

## How to Answer?

One of the things that makes this question so good is how open-ended it is. You could talk about anything from working at a retail store to resolving a conflict between two coworkers. This question can be answered in many different ways: the nature of your experience will depend on what you choose to focus on and how you approach it. But the most important thing is to think about what the hiring manager wants to hear before answering.

## Sample Answer:

There is no typical answer here because it varies with each person's experience. Tell a true story that you think reflects your customer service skills.



# What do you know about McDonald's?

## Why Asked?

Recruiters ask this question to exclude candidates who are not interested in the job and have no real idea what they are applying for. Many companies in different industries are known by other names or are best known for one product or service. The interviewers need to know whether or not the candidate has done some research to determine their interest in getting the job.

## How to Answer?

It's an open-ended question, but there are some ways to prepare for it. You can search around the company on the Internet, browse its website, or follow the activity of its employees on the Internet to gather as much information as possible.

## Sample Answer:

According to Wikipedia, McDonald's Corporation is an American multinational fast-food corporation founded in 1940 as a restaurant operated by Richard and Maurice McDonald in San Bernardino, California, United States.

They rechristened their business as a hamburger stand and later turned the company into a franchise, with the Golden Arches logo being introduced in 1953 at a location in Phoenix, Arizona.

In 1955, Ray Kroc, a businessman, joined the company as a franchise agent and proceeded to purchase the chain from the McDonald brothers. McDonald's had its previous headquarters in Oak Brook, Illinois, but moved its global headquarters to Chicago in June 2018.

# What's more important, fast service or friendly service?

## Why Asked?

Because McDonald's is a quick-service restaurant, speed and accuracy are more critical. Customers will grow irritated if service is sluggish, stressing personnel and making friendly service harder to sustain.

## How to answer?

It's your chance to show off your inclusive skills of delivering a fast and friendly service simultaneously. Try to find situations when you managed to provide a fast service sufficiently but don't fake it.

## Sample Answer:

Find a situation where you have been able to provide excellent customer service and talk about it professionally.



## What should you bring to a McDonald's interview?

- Any identification.
- Directions to the interview.
- Copies of your résumé.
- A pen and paper in case you need to jot down information.
- If you need to contact him before the interview, the recruiter's contact information.
- Interviewer questions (for final revision).

## How to Dress for a McDonald's Interviews?

- Wear professional attire. Avoid overdressing.
- Black pants with a polo or a dress shirt are appropriate attire.
- Sneakers are better than shoes.
- Avoid tattoos, excessive jewelry, and crazy hair.

## More Information About Macdonald's Job Interviews:

- Depending on the position you are interviewing for, the interview process might span from an hour to several weeks.
- The store and the management determine the format of the interview.
- A walk-in interview is possible at times. The majority of interviews, however, are one-on-one or group interviews.
- It takes McDonald's 2 to 4 days to make a job offer, so don't give up. No one will get hired immediately.



Thus, we have provided you with the most important questions expected in McDonald's job interviews, along with some tips to ensure that you pass the interview successfully... Share the content to help those looking for this information!

**Best of Luck**